

Musically Inclined Guitar Studio

Payment & Cancellation Policies

Payment Policy:

Students paying monthly will be sent an invoice on the first of the month for the corresponding lessons within that month. Payment is due upon receipt.

For students paying for terms or any other lesson type:
Payment is due up front via e-transfer or cash/cheque in person.

For **E-transfers** my email is:
musicallyinclinedguitar@proton.me

Late Policy

If a student does **not** show up in **the first 15 minutes** of their scheduled lesson then that lesson will be **considered taught**. If arriving within the 15 minute late period to the lesson the student will be taught the **remainder** of the scheduled lesson time.

Cancellation Policy

If a customer needs to cancel a lesson, I require a **minimum of 24 hrs prior notice**. If 24hrs or more notice is given the lesson can either be made up that specific week on a different day (*if available slot*) or it will have to be made up during the remaining duration of either the month or scheduled term depending on payment plan type. For customers enrolled in a semester system there will be time allotted in the last week of each scheduled term for make up lessons.

If a lesson that **has been pre paid** is **missed** and not made up (either monthly or semester system) there will be **no refunds given** for that lesson.

Inclement Weather Policy

In case of inclement weather such as a snow storm or wind storm, Musically Inclined Guitar Studio will phone the customer with as much notice as possible to first determine if the lesson can be made up online. If the lesson cannot be made up online then it will be cancelled. Once cancelled the customer will then follow the same requirements listed under the cancellation policy.

I am closed for business on all BC statutory holidays